



CNY Regional Planning Consortium
Resource Directory/Contact List:
Home and Community Based Providers
Health Homes
Managed Care Organizations

The Regional Planning Consortium
Central New York

Resource Directory/Contact List:
Home and Community Based Providers/Services
Health Homes
Managed Care Organizations

Informational Source(s):

<https://www.omh.ny.gov/omhweb/bho/provider-designation.html>
<http://matrix.ctacny.org/plans/6/>

Last Updated: June 21st, 2018



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Home and Community Based Provider Contact List			
Agency Name	Agency Contact	Contact Phone	Contact Email
AccessCNY	Ken Mack	(315) 218-0880	kmack@accesscny.org
ARISE Child and Family Service	Kristen Miguel, LCSW-R	(315) 671-2952	kmiguel@ariseinc.org
Aspire Behavioral Health Solutions	Kyrie Henderson	(315) 732-3431	kyrie@aapsa.net
BABY B.A.C.K. INC.	Gerald Seals	(315) 247-7348	gseals2697@yahoo.com
Catholic Charities Community Services	James Kennedy	(585) 339-9800	james.kennedy@dor.org
Catholic Charities of Cortland County	Marie Lord Walsh	(607) 299-4164	mw Walsh@ccocc.org
Catholic Charities of Onondaga County	Betsy McKee	(315) 362-7641	bmckee@ccoc.us
Catholic Charities of Oswego County	Mary-Margaret Pekow	(315) 598-3980	mmpekow@ccoswego.com
Cayuga Counseling Services, Inc.	Jaime Wilson	(315) 253-9795	jaimew@cayugacounseling.org
Center for Family Life and Recovery, Inc.	Cassandra Sheets	(315) 768-2645	csheets@cflrinc.org
Central New York Quest, Inc.	Gabe Lockwood	(315) 732-3435	gabe@cnyquest.com.
Central New York Services, Inc.	Candy Herbert	(315) 478-2030	cherbert@cnyservices.org
Circare, formerly Onondaga Case Management Services, Inc.	Scott Ebner	(315) 472-7363	sebner@cir.care
Farnham, Inc d/b/a/ Farnham Family Services	Eric Bresee	(315) 342-4489	ebresee@farnhaminc.org
J. M. Murray Center, Inc.	Kimberly Corbett	(607) 756-2733	Kimberlyc@jmmurray.com
Kids Oneida, Inc.	Lisa Tanner	(315) 731-2637	ltanner@kidsoneida.org
Liberty Resources, Inc.	Carrie Doran	(315) 425-1004	cdoran@liberty-resources.org
NYSARC, Inc. Wayne County Chapter	Kevin Berry	(315) 331-7741	Kevin.Berry@waynearc.org
Recovery Counseling, LLC	Anita Stoudymire	(315) 255-3559	Stoudymire.anita@gmail.com
Resource Center for Independent Living, Inc.	Mary K. Brognano	(315) 797-4642	mbrognano@rcil.com
The Star Group, Inc.	Susan A. Wheeler	(607) 765-7827	swheelerstargrp@aol.com
Syracuse Behavioral Healthcare	Jacqueline Dyke	(315) 701-1518	JackieD@sbh.org
The Neighborhood Center, Inc	Melissa Carey	(315) 272-2618	melissac@neighborhoodctr.org
Unity House of Cayuga County, Inc	Darlene Podolak,	(315) 253-6227	dpodolak@unityhouse.com
Upstate Cerebral Palsy, Inc.	Kathy Klosner	(315) 798-8808	kathy.klosner@upstatecp.org



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Home and Community Based Providers/Services (HCBS) by County

Home and Community Based Services (HCBS)	CPST	PSR	Habilitation	Family Support and Training	Short Term Crisis Respite	Intensive Crisis Respite	Pre-Vocational Services	Transitional Employment	Intensive Supported Employment	Ongoing Supported Employment	Education Support Services	Empowerment Services (Peer Support Services)
Cayuga	CCS UHCC	CCS RC CCCS NYSARC UHCC	CCS NYSARC UHCC	CCS RC CCCS NYSARC UHCC			CCS CCCS NYSARC UHCC	NYSARC	CCCS NYSARC UHCC	CCCS NYSARC UHCC	CCS CCCS	RC CCCS UHCC
Cortland		CCCC JMMC	CCCC JMMC	CCCC			JMMC SG		JMMC SG	JMMC SG		CCCC
Madison		ABHS CNYQ	ABHS CNYQ	ABHS	LR		ABHS LR	LR	LR	LR	ABHS	ABHS KO LR
Oneida	UCP	ABHS CFLR CNYQ KO UCP NC	ABHS CNYQ KO RCIL UCP	ABHS KO UCP NC			ABHS RCIL UCP	UCP	RCIL UCP NC	RCIL UCP	ABHS	ABHS CFLR KO RCIL UCP
Onondaga		ABHS ARISE ACNY BBINC CNYS CNYQ CC SBH	ABHS ARISE ACNY CNYS CNYQ CC SBH	ABHS ARISE ACNY CC SBH			ABHS ARISE ACNY CCOC CC SBH LR	SBH LR	ARISE ACNY CCOC CC SBH LR	ARISE ACNY CC SBH LR	ABHS ARISE ACNY CC SBH	ABHS ACNY CCOC CC SBH
Oswego		ARISE CCOSC FINC	ARISE CCOSC CNYS FINC	ARISE CCOSC FINC			ARISE CCOSC LR	CCOSC LR	ARISE CCOSC LR	ARISE CCOSC LR	ARISE	CCOSC FINC



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Home and Community Based Provider Key

ACNY- AccessCNY
ARISE- ARISE Child and Family Service
ABHS- Aspire Behavioral Health Solutions
BBINC- BABY B.A.C.K., Inc.
CC- Circare, formerly Onondaga Case Management Services, Inc.
CCCC- Catholic Charities of Cortland County
CCCS- Catholic Charities Community Services
CCOC- Catholic Charities of Onondaga County
CCOSC- Catholic Charities of Oswego County
CCS- Cayuga Counseling Services, Inc.
CFLR- Center for Family Life and Recovery, Inc.
CNYS- Central New York Services, Inc.
CNYQ- CNY Quest, Inc.
FINC- Farnham, Inc d/b/a/ Farnham Family Services
JMMC- J. M. Murray Center, Inc.
KO- Kids Oneida, Inc.
LR- Liberty Resources, Inc.
NC- The Neighborhood Center, Inc
NYSARC- NYSARC, Inc. Wayne Co Chapter
RC- Recovery Counseling, LLC
RCIL- Resource Center for Independent Living, Inc.
SBH- Syracuse Brick House, Inc. d/b/a Syracuse Behavioral Healthcare
SG- The Star Group
UCP- Upstate Cerebral Palsy, Inc.



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CNY Adult Health Home Contact List

2. Central New York Health Home Network (CNYHHN)

- Counties Served: Cayuga, Madison, Oneida
- Main Contact:
 1. Jane Vail
315-624-9670 Ext. 2858
jane.vail@cnyhealthhome.net
- Alternative Contact:
 2. Holly Crandall
315-724-6907 Ext. 2282
holly.crandall@upstatecp.org
- Referral Contacts:
 1. Jillian Gross
315-624-9670 Ext. 2862
jillian.gross@cnyhealthhome.net
 2. Christina Lounsbury
315-624-9670 Ext. 2860
christina.lounsbury@cnyhealthhome.net
 3. Janelle Luley
315-797-7249 Ext. 2861
janelle.luley@cnyhealthhome.net
- Member Referral Contact: 315-797-7249

3. St. Joseph's Care Coordination

- Counties serving: Cayuga, Cortland, Madison, Onondaga, Oswego
- Primary Contact:
 1. Eric Stone
315-726-7169
Eric.Stone@sjhsyr.org
- Alternate Contact:
 1. Colleen Schindler
315-703-2466
colleen.schindler@sjhsyr.org
- Referral Contact:
 1. Colleen Schindler
315-703-2466
colleen.schindler@sjhsyr.org
 2. Julie Fanizzi
(315)726-7182
Julie.Teachout@sjhsyr.org
- Website: <https://www.sjhsyr.org/ccn>

2. Circare

- Counties Served: Cayuga, Cortland, Madison, Onondaga, Oswego
- Main Contact:
 1. Scott Ebner
315-472-7363
sebner@cir.care
- Alternative Contact:
 1. Margaret Fontenot
315-472-7363
mfontenot@cir.care
- Referral Contacts:
 1. Tracy Marchese
585-613-7642
tmarchese@hhuny.org
 2. Nira Tobochnik,
585-613-7640
ntobochnik@hhuny.org
- Member Referral Contact:
 - 585-613-7659
 - www.hhuny.org/members/make-a-referral



Managed Care Organizations (MCOs)

Excellus Health Plan, Inc
County: Oneida

Member Relations	1 (800) 650-4359
Provider Relations	(315) 671-7332
Provider Training and Development	(315) 671-7332
Intake and Referral	(585) 485-6145
Case Management	(585) 485-6145
Contracting	(585)-238-4459

Fidelis Care New York
County: Cayuga, Cortland, Madison, Oneida, Onondaga, Oswego

Member Relations	1 (888) 343-3547 option 1
Provider Relations	(718) 685-5251
Provider Training and Development	(716) 564-8183
Intake and Referral	(646) 677-9515
Case Management	(888) 343-3547; option 2, then option 3
Contracting	(518) 445-3901

Molina Health Care New York, Inc (formerly Total Care)
County: Cortland, Onondaga

Main Line Toll Free	(800) 223-7242
Member Eligibility Verification	(800) 223-7242
Member Services	(800) 223-7242
Provider Services	(877) 872-4716
Behavioral Health Services (Beacon Health Option)	(844) 265-7594
Technical Services	(866) 449-6848



Managed Care Organizations (MCOs)

MVP Health Plan, Inc.
County: Oneida

General Information	(844) 946-8002
Member Relations	(914) 372-2014
Provider Relations	(585) 327-2272
PROS/ACT Contact	(347) 802-5172
Provider Training and Development	(315) 765-5119
Chief Clinical Officer/Clinical Management	(914) 372-2114
Data Exchange/Reporting/IT	(914) 631-1611
HARP Product	(914) 372-2091
Intake and Referral	
Case Management	(914) 372-2232
Contracting	(518) 445-3901 (518) 388-2446 (844) 265-7595

UnitedHealth Care Community Plan
County: Cayuga, Oneida, Onondaga, Oswego

Member Relations	1 (800) 548-6549 x65076
Provider Relations	(518) 313-4849
Provider Training and Development	(612) 642-7307
Intake and Referral	(866) 362-3368
Case Management	(917) 344-0936
Contracting	(518) 313-4849